



PRO-INTERACTIVE SERVICES (INDIA) PVT. LTD.

Regd. Off. 31-32, Begumpur Park, Shivalik,
Malviya Nagar, New Delhi - 110 017

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CIN No. U74920DL2000PTC106305

Pro-Interactive Services (India) Pvt. Ltd.

Contract for Facility Services

Contract Ref.: PRO/Facility Services/DL07/2021

Between

Pro-Interactive Services (India) Pvt. Ltd.

31-32, Begumpur Park

Shivalik Malviya Nagar

New Delhi-110 017

And

JAPANESE SCHOOL

Sector-A, Pocket B & C, Vasant Kunj,

New Delhi - 110070

(Hereinafter referred to as The Client)

Where by it is agreed as follows:

- The initial contract period is to commence from **01.04.2021 to 31.03.2022**.
- The client agrees to pay for the services as indicated in **Annexure- A**. This figure would however, vary if the number of personnel are decreased or increased as required by the client.
- Pro-Interactive shall raise an invoice for the services on the 1st calendar day of each month and the same shall be paid by client within 3rd calendar days of the same month failing which an interest @ 2% pm on the total billing amount shall be charged extra.
- Both Parties agree that the following parts II to X inclusive form part of this contract and are bound by them.



Signed on behalf of

Pro-Interactive Services (India) Pvt. Ltd.

Signed on behalf of

Japanese School



- a. Pro- Interactive will supply uniformed and trained personnel and will use its best endeavours to operate the services.
- b. The personnel supplied will be employees of Pro-Interactive and all statutory liabilities will be paid for by Pro-Interactive e.g. ESI, PF, etc.
- c. Pro-Interactive will cover its personnel for personal accident and death whilst performing the duty.
- d. Adequate supervision will be provided to ensure correct performance of the said Security services in accordance with the prevailing assignment instructions agreed upon between the two parties.
- e. All necessary reports and other information will be supplied on a mutually agreed basis and regular meetings will be held with the client.
- f. Pro-Interactive and its staff shall take proper and reasonable precautions to preserve from loss, deduction, waste or misuse the areas of responsibility given to them by the client and shall not knowingly lend to any person or company any of the effects or assets of the client under its control.
- g. The staff shall not accept any gratuity or reward in any shape or form.
- h. Under the terms of their employment agreement with Pro-Interactive, the staff shall not do any professional or other work for reward or otherwise either directly or indirectly except for and on behalf of Pro-Interactive.
- i. Pro-Interactive shall do and perform all such services, acts, matters and things connected with the administration, superintendence and conduct of the arrangements, as per the directions enumerated herein and in accordance with such directions, which the client may from time to time issue and which have been mutually agreed upon between the two parties.
- j. The client shall have the right, within reason, to have any person removed that is considered to be undesirable or otherwise and similarly Pro-Interactive reserves the right to change any personnel with prior intimation to the client, emergencies exempted.
- k. Pro-Interactive shall be responsible to look after all property and equipment of the client entrusted to it for its own use and under its control (reasonable wear and tear excepted).
- l. Pro-Interactive will not be held responsible for the damages/sabotage caused to the property of the client due to trade union/riots/mobs/armed dacoit activities or any other event of force majeure whether or not of the same nature.

PART III CLIENT'S OBLIGATIONS

- a. To pay for the services stipulated in the contract at the agreed price and time, failing which interest @ 2% per month will be charged.
- b. To pay separately for any additional services required by the client that is over and above the ones contained in this contract.
- c. No employee of Pro-Interactive will be contracted or employed by the client either directly or through any other agency or contractor within a period of 6 months of having left the services of Pro-Interactive. They may be recruited by the client only after a clear gap of six months from the date of their leaving the service of Pro-Interactive. In breach of this clause the client agrees to pay to Pro-Interactive twelve months salary for each and every person recruited.



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PART X SETTLEMENT OF DISPUTE

Any dispute and or difference except those covered under clauses of Part 1, arising out of, or relating of this contract including interpretation of its terms will be resolved through joint discussion of the Authorised Representatives of the concerned parties, However, if the disputes are not resolved by the discussions then the matter will be referred for adjudication to the arbitration or a person appointed by the parties in New Delhi in accordance with the Indian Laws. The decision of the arbitrator shall be final and binding of the parties.

In witness whereof the parties hereto have affixed their Signatures on this 1st April 2021.

Signed on behalf of
Pro-Interactive Services (India) Pvt. Ltd.



Witness.....

Signed on behalf of
Japanese School



Witness.....

Schedule for Facility Services covering the following categories are as under:

S.No.	Location
1	JAPANESE SCHOOL Sector-A, Pocket B & C, Vasant Kunj, New Delhi – 110070

Category	No. of Deployment	Duty Hours	Total No. of Days	Unit Price	Total Value
Electrician/Plum/LG	2+1+1	8 Hrs	26	32114	128456
Pantry/Supervisor	2	8 Hrs	26	23362	46724
House Boy/House Lady	6	8 Hrs	26	22975	137851
Asst. Maint. Engr	1	8 Hrs	26	44527	44527
Total					357558

JAPANESE SCHOOL, NEW DELHI- From 01 Apr 21

PARTICULARS	SWEEPER	PANTRY	ELE/LG	ENGR
BASIC	15593	15593	19058	23100
CONVEYANCE	0	0	1000	1000
MISC. ALLOWANCE	0	353	2784	9395
TOTAL	15593	15946	22842	33495
PF @ 13.% OF BASIC	2027	2027	2478	3003
ESIC @ 3.25% OF GROSS	507	518	683	0
BONUS @8.33% BASIC	1299	1299	1588	1924
UNIFORM	200	200	200	550
GRATUITY @ 4.81% BASIC	750	750	917	1111
TOTAL	20376	20740	28708	40083
LEAVE SAL. 8.33% BASIC	1299	1299	1588	1924
TOTAL	21675	22039	30296	42007
PRO SER CHAR 6%	1300	1322	1818	2520
TOTAL	22975	23362	32114	44527
GST 18%	0	0	0	0
GRAND TOTAL	22975	23362	32114	44527
PF @ 12% B	1871	1871	2287	2772
ESIC 0.75% TTL	117	120	158	0
TOTAL	1988	1991	2445	2772
IN HAND	13605	13955	20397	30723
PRESENT	13449	13796	20155	30137
DIFFERENCE	156	159	242	586

Note:

Engineer Category has been removed from ESIC, and instead Personal Insurance of Rs 2.0 Lac and Medical Insurance of Rs 2.0 lac will be done, for which premium payment will be done separately by the Japanese School management

Signed on behalf of
Pro-Interactive Services (India) Pvt. Ltd.



Signed on behalf of
JAPANESE SCHOOL

